

Ethics Communication - August - 2023

Conflict of Interest



Que :- What is Conflict of Interest?

Conflict of Interest is a situation in which any entity or individual becomes unreliable because of a clash between personal or self-serving interests and professional duties or responsibilities. Such conflict occurs when a company or person/s has a vested interest such as money, status, knowledge, relationships, or reputation which puts into question whether their actions, judgment or decision making can be unbiased.

What should you do when you are faced with a potential conflict of interest?

It is important to disclose both present or perceived & actual conflicts of interest to allow others to evaluate the matter and make decision.

Top 5 Conflict of Resolution strategies:

- Do not ignore conflict!
- Clarify what the issue is!
- Bring persons involved together to talk!
- Identify solution!
- Continue Monitor and Follow up on conflict

Procedure for Reporting

You should report such Conflict of Interest in following manner;

In case your are an employee by login to the website (SGC and ethicline link) or by an email to ethicsline@gfl.co.in

In case you are any Stakeholder by email to ethicsline@gfl.co.in

Please note that Employee and Stakeholder Grievance or Concern will be directed to the Chief Ethics Officer without disclosing their identity.